

Welcome to Dealing with Change in the Workplace

Change is a constant companion for you and your organisation. It moves swiftly in the 21st century and technology has increased the pace. An inability to understand the process of change and to manage your business and employees through that process can be a costly omission.

This course examines the how, what and why of workplace change and is designed to help you learn to minimise disruption and loss of income by using a few guiding principles that are tried and tested.

Target Audience

The course is particularly suited to those involved in the change processes that are likely to feel the impact of that change at some level. For “Managing Change in the Workplace” please see our sister course.

Course Breakdown

The learning explores the facets of change in the workplace, the reactions that are likely to occur at all levels and how to best manage the process. Below are some example topics from the course

1. Organisational learning
2. How people respond to change
3. Overcoming emotional responses
4. Giving feedback

Activities include role-play, group exercises, discussion, artefact production and debate. The central aims are to give the learner a breadth of knowledge that can transform your business recruitment activities and for them to understand and embed best practice recruitment across your business.

Course Duration

The course runs for half a day and runs on-site or off site according to your needs.

Business Benefits

- Ensure change is smooth and operationally relevant minimising loss of income
- Minimises productivity disruption from emotional responses saving loss to your bottom line
- Supplies coping mechanisms to keep people focused and on track, avoiding productivity loss
- Explains the process of feedback during change